Frequently Asked Questions

Q1. In this situation of lockdown, how can I generate my category certificate as all the Govt. offices are closed due to current circumstances?

Ans. As per the institute norms you have to upload latest category certificate, but in the current circumstances, you can upload the last year's category certificate or in case of not having category certificate you can upload the undertaking in the application form and at the time of Written/Interview/Admission you have to provide latest category certificate otherwise your application form will be considered as in "General Category" or may lead to rejection of candidature.

Q2. In the situation of not able to upload self-attested copies of required certificates, what should I Do?

Ans. As per the requirements, the candidate must upload self-attested copies of certificates, but as per the current circumstances, one can upload his/her original documents in place of self-attested copies, but at the time of Written/Interview/Admission one has to produce self-attested prints as well as his/her original documents.

Q3. Not able to register in two M.Tech programs with same Email ID and Mobile No. What should I Do?

Ans. One can register in two M.Tech programs if he/she is fulfilling the eligibility criteria as mention in the advt. He/She has to use different Email ID as well as Mobile No. for registration to register in a different M.Tech program. The separate application fee will be charged for the same.

Q4 Fee Status not updated after filling the application fee. What should I Do?

Ans. In this situation, the candidate must wait for 24 hours and advised not to try payment again and again. In case you might have an unsuccessful transaction you will get a refund back to your account. Then you can try to make the payment again. If in case you have successfully committed the payment and you have none of the above cases you have to mail us on "mailto:pg.admission@iitjammu.ac.in" with the following details: Registration ID, Name, Transaction ID, Date.

Q5 Wrongly filled details or uploaded wrong documents in the application form. What should I do?

Ans. In this case, you have to fill the application form again, and no fees refund request will get entertained. And no data update request get considered from IIT Jammu.

Q6. I have done B. Tech in IT/ICT. Am I eligible for M.TECH in Data Science or Information Security?

Ans. Yes, one is eligible for M.Tech program in Data Science/Information Security having B. Tech degree in IT/ICT but, must fulfil the eligibility criteria as per the requirements advertised by M.Tech advt 2020.